

Enhanced Measures We Are Taking In Response To COVID-19 To Protect Our Patients and Staff

Due to COVID-19, we have changed some of our policies and procedures for minimizing the possibility that the virus will be transmitted among visitors to our office and our team members. Our staff has always been diligent in following all the infection control guidelines for dental offices required by CDC, OSHA, and the State of Illinois. Rest assured that we are trained and ready to offer stringent protocols in our offices to limit the spread of the coronavirus.

Increased measures we are taking to minimize sources for virus transmission:

- We have significantly reduced our patient flow to accommodate social distancing and allow more time for our new disinfection protocols. Visitors to our office will enter and exit through separate entrances.
- High touch surfaces throughout the office are sanitized after each patient.
- The number of people allowed in our reception area has been greatly reduced, complimentary beverages are temporarily suspended, and magazines and children's toys have been removed.
- The patient check-in computer station has been temporarily suspended.
- We have always followed universal precautions for infection control and sterilization techniques for treatment areas and dental instruments. Additional surfaces in treatment areas will be disinfected with an excess of caution in mind.
- New equipment and barriers are being installed throughout the office to filter airborne particles. Aerosol generating procedures are being reduced until all the recommended air filtration equipment is installed.
- Our staff will be wearing masks at all times while working in the offices. Our clinical dental assistants are wearing enhanced Personal Protective Equipment while working with patients when aerosols are generated.
- Staff is being screened daily for the presence of fever or other COVID-19 symptoms.
- In addition, a number of other new protocols for taking payments, laundering uniforms, etc. have been developed to ensure the health of our team and our patients.

Thank you for trusting us with your family's orthodontic treatment. We will continue to monitor this ongoing situation and adjust our protocols as needed. Please do not hesitate to contact us if you have any questions or concerns.